

iSchool Terms & Conditions

The terms and conditions (the “Terms and Conditions”) contained in this agreement are designed to comply with the requirements of BC’s Freedom of Information and Privacy Act. It reflects your right to privacy and permits the UBC Arts Co-op Program (the “Co-op Program”) to disclose relevant information about you to current and potential Co-op employers. They also stipulate Co-op regulations and expectations. It is intended to ensure a procedural fairness for individuals by establishing a set of principles governing all Co-op students administered by UBC Arts Co-op. These Terms and Conditions are in addition to those regulations listed in the University of British Columbia Calendar.

The UBC Arts Co-op Program reserves the right to update, modify, or revise these Terms and Conditions. Questions about the collection of this information may be directed to Linda Gully, Associate Director, at linda.gully@ubc.ca.

I have read and understand the Terms and Conditions and agree to comply with them. I agree:

1. INFORMATION RELEASE

1.1	That the Co-op office will access my academic records for the purposes of the Co-op Program.
1.2	To permit UBC to release information about me including my résumé, cover letter, transcripts, contact information, citizenship status, and other relevant information to prospective employers to secure employment for co-op work terms while I am in the Co-op Program.
1.3	To keep the co-op job posting information, employer lists, contacts, passwords to the Arts Co-op Program database (“Symplicity”) confidential.

2. COMMUNICATION WITH THE CO-OP OFFICE

2.1	To respond promptly to all messages from a Coordinator and the Co-op staff.
2.2	To notify the Co-op staff, in writing, of any changes regarding my work eligibility, work status or current contact information.
2.3	To inform the Co-op staff as soon as reasonably possible of any inappropriate, unsafe, and/or unethical behaviour or treatment during my participation in the Co-op Program, including during the recruitment process, in an interview, or in the workplace.

3. ACADEMIC PERFORMANCE & STUDENT CONDUCT

3.1A	To maintain good academic standing to remain in the Co-op Program.
3.2	To behave appropriately and according to all UBC policies, procedures and guidelines for the duration of my participation in the Co-op Program, whether on an academic term at UBC or on a co-op work term.



3.3	That any disciplinary action imposed on me by the University, whether for academic or non-academic misconduct, may result in a “fail” grade for any co-op course and/or my being withdrawn from the Co-op Program.
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4. CO-OP WORKSHOPS / PRE-EMPLOYMENT TRAINING

4.1	To pay the co-op administration & workshop fee at time of admission to the Co-op Program, by the deadline set by the Co-op Program, and understand that this fee is non-refundable.
4.2	To complete all required pre-employment training and/or make-up activities. Incomplete pre-employment training and/or make-up activities may result in my removal from the program.
4.2A	To participate in a mandatory 30-minute mock interview before I begin to interview for co-op jobs.

5. JOB SEARCH PROCESS

5.1	That the Co-op Program does not, and cannot, guarantee employment during a co-op work term. I will be actively engaged in the job search, through positions posted in Symplicity and through my own endeavours. It is ultimately my responsibility to secure co-op work term employment.
5.2	To review and discuss my self-directed job search with a Coordinator and keep them updated on my application and work search progress. A job secured through a self-directed job search is not a confirmed co-op work term until it has been officially reviewed and approved by a Co-op Coordinator.
5.3	To allow the Co-op Program to solicit positions on my behalf.
5.4	That I will only submit applications to positions that I intend to accept if offered.
5.5	That I will not solicit positions from a co-op employer directly on my own without prior permission from Co-op staff.
5.6	To provide the Co-op Program and prospective employers with accurate and appropriate information regarding my qualifications and interests.
5.7	That I will provide truthful and accurate information in my application packages, during interviews or meetings with prospective employers.
5.8A	That if I have any restrictions concerning location and travel (including finances, familial permission, or other), I will discuss them with a Coordinator before applying for any job outside of the Lower Mainland.
5.9A	To not share positions available through the Co-op Program database with anyone outside of the Program.



6. INTERVIEWS

6.1	To attend all interviews with employers who have selected me as a candidate, and to conduct myself professionally throughout the process. I understand I may need to make accommodations in my academic or extra-curricular commitments to attend interviews based on an employer's availability.
6.2	That the Co-op staff may, if necessary, select interview times on my behalf.
6.3	That interviews will only be rescheduled at the sole discretion of the employer, for exams, health reasons or emergencies and I will notify Co-op staff immediately of any interviews I am unable to attend for any reason.
6.4	To notify the Co-op staff of the details of all interviews an employer arranges directly with me.
6.5	To contact a Coordinator as soon as possible after an interview if I do not want to accept the position if offered.

7. JOB OFFERS

7.1	That I will accept or reject all job offers through a Co-op Coordinator or designated Co-op staff. I will consult with a Coordinator before accepting a job offer external to Symplicity and allow them to contact this employer to ensure the position satisfies the criteria of a co-op work term and to inform the employer of the co-op guidelines.
7.1a	That I will count any position secured through a self-directed job search as a co-op work term if the position meets the Arts Co-op Program criteria; I may be withdrawn from the Program if I fail to do so.
7.2	That I will be required to pay the necessary travel and/or relocation expenses (such as housing), if not subsidized by the employer, when accepting positions not within close proximity of my current home or campus.
7.3	To respond to a co-op job offer, indicating whether I will accept or decline the offer within 2 business days, unless a shorter period is specified by the employer.
7.4	To accept the salary offered by employers understanding that the work terms are paid employment and reflect the organization's salary scale and my level of training and experience. I will not negotiate the salary offered unless I have spoken with my Co-op Coordinator and received permission to do so.
7.5	That once I have signed an offer of employment and/or agree to a verbal offer of employment, I have a professional and ethical obligation to satisfy the requirements of my employment contract. If I break my contract of employment, for a position secured through co-op or via my self-directed job search efforts, I will not be satisfying the conditions of the Co-op Program and will be assigned a 'Fail' grade for the co-op course and withdrawn from the Co-op Program unless I have obtained permission to breach the contract from the Co-op Program prior to doing so. In exceptional circumstances permission to breach the contract may be granted retroactively, but only where it is impractical to obtain permission prior to breaching the contract and where co-op staff is notified of the breach as soon as reasonably possible following the breach of the employment contract.



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7.6	That once I have accepted an offer (either verbally or in writing), I will not accept any other offers or requests for interviews for the work term(s) covered by the employment contract.
7.7	That if I return to a co-op employer for any subsequent co-op work term, whether consecutive work terms or not, I will be registered in the co-op course and pay my graduate fee installment.
7.8A	That turning down a job offer solely because of geographic location or financial reasons is not a valid reason once I have applied to the position, and that I may be withdrawn from the Program because I do not want to relocate.

8. REGISTRATION

8.1	To be registered by the UBC Arts Co-op office staff in one co-op course for each four-month work term period when I have secured co-op employment.
8.2	To pay my graduate fee installment for every co-op work term (consecutive or not) by the due dates specified in the UBC Academic Calendar applicable to my campus whether I secure a co-op work term through the Co-op Program or through my self-directed job search and will not de-register myself from the co-op course.
8.3	To accept the salary offered by employers understanding that the work terms are paid employment and reflect the organization's salary scale and my level of training and experience. I will not negotiate the salary offered unless I have spoken with my Co-op Coordinator and received permission to do so.

9. THE WORK TERM

9.1	That I am responsible to ensure I have the appropriate documentation, e.g. work permit, visa, Social Insurance Number (SIN), health insurance, and so forth, prior to commencing the work term.
9.2	That while on a co-op work term I am an employee of the employer and not an employee or agent of the University. In all matters relating to work activities, I am under the supervision and direction of the employer and not under the supervision and direction of the University.
9.3	That employment during each co-op work term must be full-time, supervised, and remunerated.
9.4	To discuss with my employer or co-op staff as soon as reasonably possible of any inappropriate, unsafe, and/or unethical behaviour or treatment during a co-op work term.
9.5	To comply with all policies and procedures of my employer, including policies regarding use of social media, cell phones, company vehicles, and confidential/proprietary information, both during and after a work term.
9.6	To follow the procedures as outlined in the UBC Arts Co-op Work Term Checklist and UBC Arts Co-op Hub. In the event of any inconsistency between the provisions of the Arts Co-op Hub or Co-op Term Checklist and these Terms and Conditions then the provisions of these Terms and Conditions shall prevail.



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9.7A	That if I wish to take any academic courses outside of my scheduled work hours or to enroll in a course during regular business hours, I will refer to the iSchool policy on Coursework While on a Co-op Work Term and obtain permission from both my employer and Co-op Coordinator prior to commencing the course(s).
9.8	That I am required to submit Work Term assignments for every co-op work term (whether or not any of my work terms span multiple consecutive work terms) and that I am aware that each assignment is due as outlined by the Co-op Program. A late Work Term assignment may result in being assigned a 'Fail' grade for the Co-op course.
9.9	That I need to receive a "Satisfactory" or better assessment on my employer's evaluation and a passing assessment on my Work Term assignment(s) in order to receive a 'Pass' (P) for the co-op work term. An unsatisfactory assessment on my employer's evaluation may result in being assigned a 'Fail' grade for the Co-op course.
9.10	That if I am unable to complete a co-op work term for medical or compassionate reasons, I am eligible to be withdrawn from the co-op course without penalty after: • I notify a Coordinator, to confirm the employer is aware that I am unable to complete the work term; and • I provide a Coordinator, where appropriate, with a supporting letter from my doctor or medical certificate indicating I cannot complete the term. I may be eligible to receive a 'Pass' for the work term at the discretion of the Co-op Program, if I have completed all of the above and all of the following occur: • A Coordinator determines that my performance and learning process on the co-op work term to date have been satisfactory; and • My employer evaluates my work term performance as "Satisfactory" or better.

10. COMPLETION OF THE CO-OP PROGRAM

10.1	I must successfully complete a minimum of one (1) scheduled work term in the Co-op Program, and up to a maximum of three (3) work terms.
10.2	To follow the co-op work term schedule; except where changes to the co-op schedule have been discussed with a Coordinator.
10.3	That I will complete an academic term after my work term and prior to graduation.

11. SEQUENCE CHANGE AND WITHDRAWAL FROM THE CO-OP PROGRAM

11.1	That any requests to withdraw from a job search term, to deviate from the co-op work term schedule, or to fully withdraw from the Co-op Program must be formally communicated in writing to my Co-op Coordinator.
11.2	That I will not be permitted to withdraw from the Co-op Program: • after I have accepted an employment offer, for a position secured through the Co-op Program or through a self-directed job search;



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	- while on a work term; and/or - after employment has been confirmed for subsequent work term(s) with the same employer. Enrolment in the co-op course(s) will be maintained and I will be responsible for all assessed fees for the duration of the employment contract.
11.3A	I will contact a Coordinator to request an update to my work term schedule in Symplicity as soon as possible should changes to my academic schedule occur. My work term schedule change request may not be granted if it does not adhere to the Co-op Program's terms and conditions.

12. WORK TERM FAILURE

12.1	That I may be assigned a 'Fail' grade on a co-op course for any of the following reasons: - Failure to report for work at the location specified by the employer; - Ending a work term without permission from the Co-op Program and the employer; - Failure to honour a signed employment offer; - Dismissal by the employer for cause; - Unsatisfactory performance as determined by the employer; - Failure to submit required documents to the Co-op office. <i>Prior to the assignment of a 'Fail' grade in any co-op course, the Co-op Program will notify the student that they are at risk of failure and the basis for that risk, and provide the student a reasonable opportunity to provide information regarding the circumstances underlying the risk of failure.</i>
12.2	That acceptance of a job offer spanning multiple consecutive co-op work terms necessitates my completion of all requirements for each work term and that if I terminate the work agreement early without the consent of the Co-op Program, I may be assessed a failing grade for the current work term and any future work term(s) covered by the original employment offer.
12.3	That if I fail to comply with the policies on Student Conduct and Discipline as outlined in the UBC Academic Calendar, or any of these Co-op Terms and Conditions, I may be assigned a 'Fail' grade for the co-op course and/or be withdrawn from the Co-op Program.

13. STUDENT APPEALS PROCEDURES

13.1	I understand that I may, at any time, request a meeting with a Coordinator to discuss concerns over a decision made pertaining to my academic standing in the Co-op Program.
13.2	I understand that if I am unable to reach an agreement with a Coordinator, I may appeal their decision directly through written communication to the Program Director.

INTERNATIONAL STUDENTS ONLY (Students attending UBC on a Study Permit/Student Visa)

I.1	That I must obtain a co-op work permit from Immigration, Refugees, and Citizenship Canada (IRCC) prior to commencing my first co-op work term and ensure my co-op work permit and study permit are valid for each subsequent work term.
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I.2	That I must apply for a Social Insurance Number (S.I.N) from a Service Canada Centre and provide my valid S.I.N to the employer each work term.
I.3	That if my immigration status changes during my participation in the Co-op program, I will notify the Co-op office immediately as this may affect my eligibility for employment.
I.4	That as an international student I may be ineligible to apply for some jobs within Canada due to citizenship requirements or funding restrictions.

Last updated: August 2025

